

Important – Service Cancellation Notice

Dear CLP Customer,

Recently, T-Mobile purchased the licensed frequencies that provide your Internet service in the area of Minnesota where the Normanna tower is located. The over-the-air wireless internet service we provide to you from the Normanna tower uses frequencies licensed from the FCC, which we received access to via a lease from the owner NSight and our partner Dryad Communications. These frequencies are now being utilized by technology from the mobile phone industry, called LTE, across the entire country.

While this will bring improved T-Mobile service to your area, it means that the licensed 700 MHz wireless internet service we are providing from the Normanna tower will be turned off March 31, 2016. We pioneered this technology three years ago and hoped we would be able to renew the original sublease. However, as mentioned above, the frequencies have been sold and CLP has no control or recourse in the matter.

While CLP regrets no longer being able to provide you internet service, some alternatives to the service you were receiving from us in your area may include:

- Cellular Hot Spots (ATT, T-Mobile, Verizon, Sprint, etc) - Contact your local cellular provider. Data rates may apply but downloads should be 3-12 Mbps. Data rates are usually between 5-15 GB/mo. (www.t-mobile.com, www.att.com, www.verizon.com, www.sprint.com)
- Satellite service, Excede Communications. www.exede.com Up to 12 Mbps downstream / 3 Mbps upstream with 10-150 GB/mo. data rates. 1-844-886-3907. 100% availability.
- DSL service from Century Link in some areas, may be limited but worth a try. Typical download speeds 1-3 Mbps with no data caps. www.centurylink.com 1-866-904-1817.

You will receive your last bill from CLP in March, 2016. Again service will be discontinued on March 31, 2016. CLP has no other wireless towers in your area to convert you to with our unlicensed technology. Typically you would need to be within a one-mile radius of our tower for that to be an alternative. We are sorry for the inconvenience and thank you for your business and understanding.

Sincerely,



Steven Wattnem
CEO
Cooperative Light & Power