



▶ Help at the press of a button

Living alone can be uneasy for you and your loved ones. However, installing an easy to use FirstCall_{SM} personal emergency response system can provide you peace of mind knowing help is available 24-hours a day at the press of a button.

▶ Emergency reporting made easy

FirstCall_{SM} personal emergency response system connects to your home phone. The heart of the system is the console, which can be placed on a tabletop. It features a large HELP button, that when pressed will automatically make a call for emergency assistance.

Also part of the system is a Personal Alarm Device, a small transmitter which can be worn around your neck or wrist. The light-weight device provides help at the press of a button.

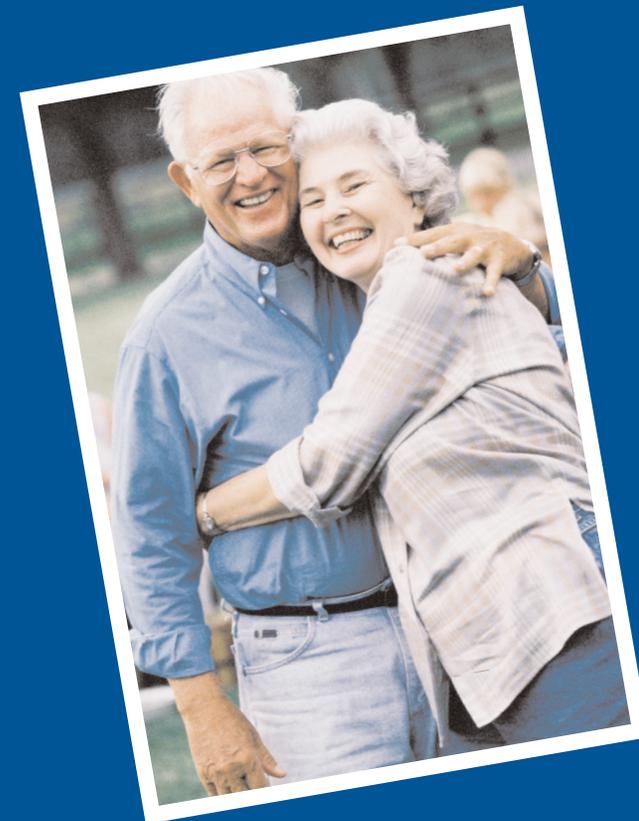
- ▶ Personal, professional 24-hour emergency response available from the comfort of your home.
- ▶ You don't need to be a member of a cooperative.
- ▶ Low monthly rates.

For more information call CLP
218.834.2226 or 800.580.5881



Your Touchstone Energy® Partner 
1554 Highway 2
Two Harbors, MN 55616
218.834.2226 / 800.580.5881

Maintain your independence with FirstCall



▶ **The console provides sophisticated two-way voice technology.**

By simply pressing the HELP button on the console, a call is made to the monitoring center that allows a professionally trained central station operator (CSO) to speak with you through the console. The console features a superior speaker and microphone that has excellent range. A built-in battery back-up also makes this a secure, effective link for help during power outages that will automatically recharge once electricity has been restored.

▶ **When out of reach of the console, help can still be on the way.**

Living independently means that you will not always be within reach of the



console. However, when in and around your home, help can still be summoned by pressing the button on your personal alarm device. The light-weight pendant or bracelet is a wireless transmitter. It features one button, which when pressed, will make a call to the central station to alert them of an emergency.

▶ **System testing available to give you peace of mind.**

Every month, you can test your system by simply pressing the button on your FirstCall pendant. When the central station answers your call, tell them "this is only a test." For added comfort, the central station will occasionally call you. If you do not respond to their call, a notice will be sent to Cooperative Light & Power to follow up with you.

Note: Testing the unit is your responsibility.

▶ **Trained professionals handle your call for help.**

Our professional CSOs are available 24-hours a day. When your console calls them, your address, family contact information for your emergency responders are displayed on the CSOs computer screen to quickly and easily



provide the CSO with the information they will need to assist you.

When possible the CSO will communicate with you through your console's speaker. The powerful speaker allows for clear conversations throughout most of the main floor of your home.

If emergency help is needed, the CSO will notify a family member, friend or neighbor to assist you or call the appropriate authorities immediately.

